

MS EUROPA

The World's Most Beautiful Yacht

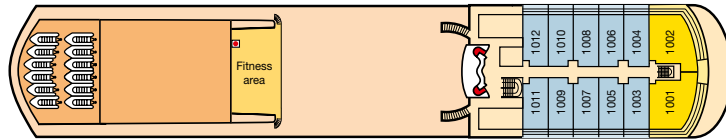


Deck Plan/Technical Data

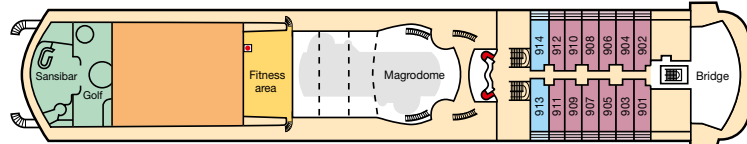
Peil Deck



Penthouse Deck

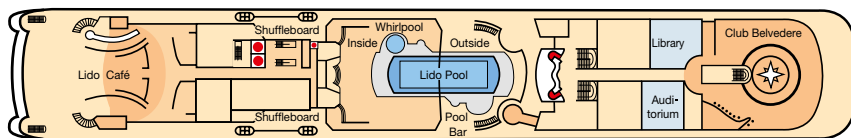


Bellevue Deck

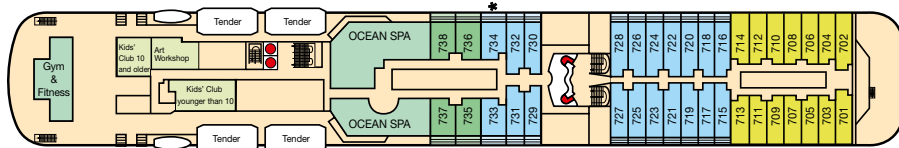


Suites 913 and 914 are about 30 cm/one foot more narrow in the living room and bedroom areas than the standard suites; this is the reason for their price classification in Category 6.

Lido Deck

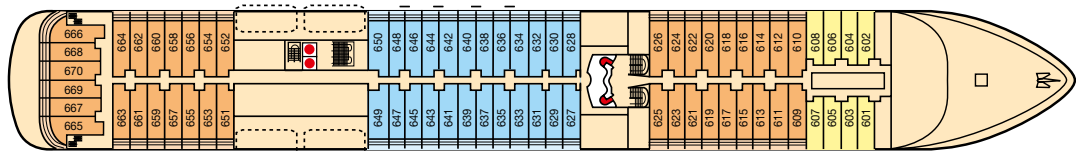


Sport Deck



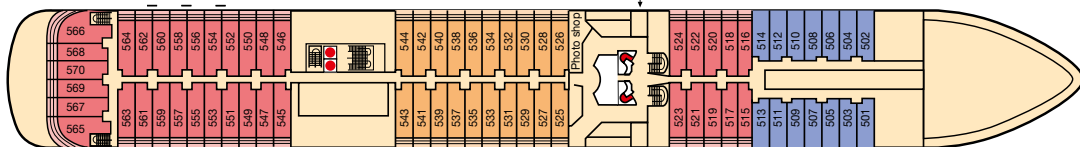
*Suites barrier-free for use by disabled guests.

Atlantic Deck



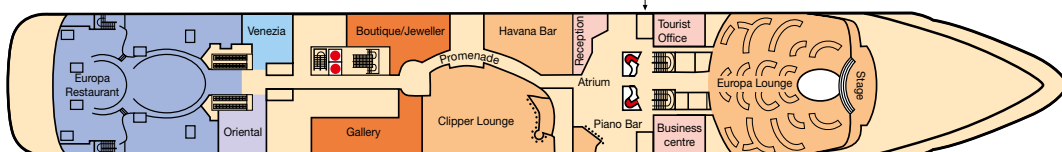
- Suites with connecting door.

Pacific Deck



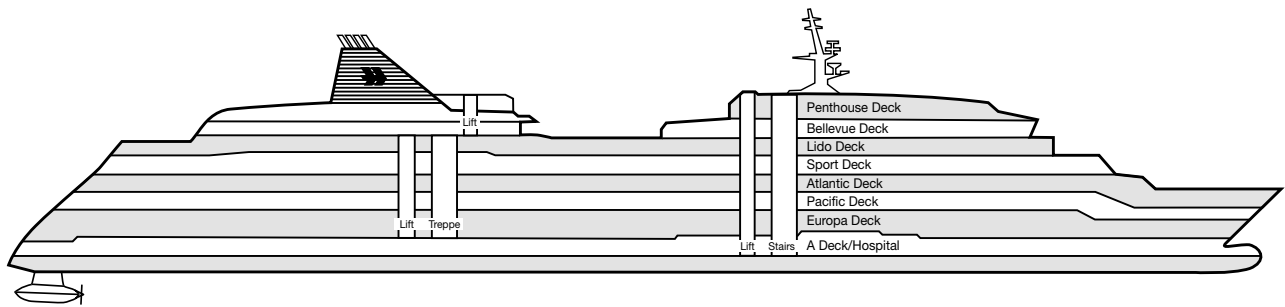
The suites above the Europa Lounge and the Clipper Lounge may be subject to slight disturbances during the entertainment programme.

Europa Deck



● Lift ● Glass Lift ↑ Boat-launching station

- Wind conditions may cause soot deposits on the verandas of the stern suites 565 – 570 and 665 – 670.
- Due to technical construction reasons, the verandas of the stern suites 565, 566, 665 and 666 have steel rather than glass enclosures.



Categories MS EUROPA

Cat. 0 Guaranteed Suite, two-berth*	Cat. 1 Suite	Cat. 2 Suite	Cat. 3 Suite
Cat. 4 Veranda Suite	Cat. 5 Veranda Suite	Cat. 6 Veranda Suite	Cat. 7 Veranda Suite
Cat. 8 Penthouse Deluxe Suite	Cat. 9 Penthouse Grand Suite	Cat. 10 SPA Suite	

* Accommodation in a suite of Cat. 1–7.

Technical Data MS EUROPA

Built:	1999	Passenger capacity:	408
Registered Tonnage (RT):	28,890	Suites:	36 outside suites
Category:	5-stars-plus		152 outside suites with veranda
Shipyard:	Kvaerner Masa Shipyard, Helsinki		4 SPA suites with veranda
Length:	198.60 m / 652 ft.		10 Penthouse Deluxe Suites
Beam:	24 m / 78 ft.		2 Penthouse Grand Suites
Draught:	6 m / 20 ft.		Total of 204 suites
Total output:	21,600 kW	Crew:	280
Speed:	21 knots	On-board languages:	German/English
Stabilisers:	Fincantieri, 2 x 11 m ² /118 sq.ft.	Zodiacs (motor-driven inflatable boats):	13
Passenger decks:	7	Tenders (150 seats):	4
		Hospital:	Yes

MS EUROPA – The World’s Most Beautiful Yacht

The EUROPA, the flagship of Hapag-Lloyd Cruises, sets international standards: it was the only cruise ship in the world to be awarded the coveted ranking of 5-stars-plus by the Berlitz Cruise Guide 2008, the eighth time in succession to be so honoured. The EUROPA ranks among the cruise ships with the most space per passenger and there is so much private sphere in which to simply feel good. Exclusivity and the satisfying of individual wishes and ideas are always the most important commands for us. Every cruise on the EUROPA is a unique and unforgettable travel experience among a small group of cosmopolitan guests. On board the EUROPA, our captain and the ship’s crew succeed in creating a very special team spirit – and a very personal culture of service which can rarely be found on cruise ships or in luxury hotels, contributing to the relaxed, yet attentive atmosphere on the EUROPA. Welcome on board the world’s most beautiful yacht!



MS EUROPA – The World’s Most Beautiful Yacht

Your Guide to the Ship:

Europa Deck

Europa Lounge

The Europa Lounge is the “concert hall” on the EUROPA. There is room here for all of our guests to take their seats and enjoy evening performances on the stage featuring a diversified **programme of culture and entertainment** presented by international artists of the highest calibre. Stars such as Barbara Bonney, Lucia Aliberti, The Temptations or artists from IMG Artists or the Lucerne Festival appear here in virtually private surroundings. This is also where the traditional welcome and farewell evenings with the captain take place.

Atrium

The **heart of the EUROPA** with two glass lifts and a view of the open sky.

Tourist Office

Our experienced **travel management** advises your customers while they are on board and also aids in the planning of special on-shore activities and individual arrangements. **Organised shore excursions** are carefully planned for every cruise. There are **various types of shore excursions** on the EUROPA:

1. Traditional excursions (e.g. bus tours and city tours)
2. Late-riser excursions for those who like to have a lie-in
3. Minivan/Minibus excursions: more intense experiences and greater spontaneity
4. Individual excursions (e.g. in a car and with own driver, generally English-speaking)
5. Adventure excursions (e.g. by plane, helicopter or hot-air balloon)
6. Active tours (e.g. hiking tours, walks or bicycle tours)
7. Theme excursions (unusual experiences, e.g. a look behind the scenes)
8. Events (e.g. concerts at unusual venues)
9. “Your Way”: if your customers have something else in mind, our concierge will be glad to help organise it

Information about the details of the German shore excursion programme can be found in the brochure which will be sent to the guests about three months before the start of the cruise. We will offer **shore excursions in English** on an individual basis, whenever possible in the ports of call. Approximately three months prior to the start of the cruise your customers will receive information about one shore excursion in each port of call which will be conducted in English. Since the majority of passengers are German-speaking, there is usually a wider choice of shore excursions conducted in German. It is therefore important that you stipulate if your costumers wish to receive their documents in German or English at the time you book the cruise. Reservations can be made for the shore excursions. The excursions are charged to the on-board account.

Excursions on the **ship’s own 13 Zodiacs** take guests up close to the world of nature and animals. If necessary for the destination, waterproof parkas and rubber boots will be made available during Zodiac landings. **Zodiac landings** and the related excursions are included in the price of the cruise. Shore excursions are always dependent on local conditions. Bottled water is included during the shore excursions. Bicycles and snorkelling equipment are on board and can be borrowed free of charge.

Concierge

A concierge is responsible for satisfying special requests made by the guests. For example, he/she takes care of opera tickets and restaurant reservations, individual shore programmes or a limousine service.



Reception

The reception area is open around the clock.

Piano Bar

Centre and meeting place on the ship (about 45 seats). The guests enjoy their aperitif before dinner while listening to the piano music.

Business Centre

Computers with Internet access, printers and facilities for conferences. Sending and receiving e-mails with attachments: 1 MB = €1; 2 MB = €2.50; 3 MB = €4; 4 MB = €5.50; 5 MB = €7. In addition, Internet access using your own laptop or a laptop borrowed from the ship can be set up in the suites (subject to a charge of about €0.34 per minute [CruiseNet]).

Promenade

The services of the **hostess/host** and the **cruise sales service**, located between the Havana Bar and the boutique, are available to the guests. The hostess/host is the contact for the guests, will accompany them to the meals if requested and is always willing to lend an ear.

Guests can book their next cruise at the cruise sales service. If your customers book directly on board, they will receive a discount of 3% on the cruise-only price. The advantage for you: this booking is naturally forwarded to the booking travel agency and a commission is paid on it – subject to the customer's consent.

Havana Bar

Delicious drinks and the finest cigars can be enjoyed in the intimate Cuban atmosphere of the Havana Bar (about 36 seats) with its comfortable leather armchairs, panelled walls and the ceiling fans. The humidor, a "refrigerator" for cigars, is a special device to guarantee the various temperatures and the required humidity.

Clipper Lounge

Late-night lounge with about 140 seats and late-night specials such as comedy, live music, dancing, dance classes or concerts. In the evening, guests enjoy an aperitif here or, later, a nightcap.

Boutique/Jeweller

The boutique carries a broad selection of exclusive women's and men's fashions as well as the MS EUROPA collection. This is where guests will find gift items and souvenirs in addition to many of the things they require for personal use. The jeweller WEMPE presents a first-class selection of elegant pieces, including souvenirs of the cruise, on the EUROPA. Professional advice can be found here. New brand names on sale: Aigner, MCM and Coccinelle bags as well as small leather goods, Georg and Jacob Jensen and Versace sunglasses.

Gallery

Works of the guest artists on board and exhibitions based on special themes are presented in the Gallery. The artists and curators are frequently personally in attendance and are delighted to talk to interested guests about the works. Receptions are also held here.



Europa Deck

Europa Main Restaurant

- 346 seats; features sophisticated culinary diversity of the highest standards
- Breakfast buffet in the morning, lunchtime menu and evening set meal with up to seven courses, gourmet breakfast with champagne and kaviar on sea days
- Nutrition-conscious guests can enjoy the light, low-fat, low-calorie “cuisine légère” in the evenings
- The meals in the restaurant are served at a single seating
- Open seating in the morning and at lunchtime; reserved tables in the evening: tables for 2, 4, 6 and 8
- Non-smoking restaurant
- Guests' table requests can be submitted when they book the cruise. Please note that there is only a limited number of tables for 2 available and that they are requested especially frequently

Restaurant Oriental

Speciality restaurant at no extra charge (36 seats) offering sophisticated Euro-Asian delights. Set meal with open seating at lunchtime; reservations required for evenings. In the Oriental, Meissen china with the décor “Flying Fish” is used; this pattern was created especially for the Hapag-Lloyd ships in 1905 and has been reissued recently.

Restaurant Venezia

Speciality restaurant at no extra charge (46 seats); “the best Italian in the city” offering fine Italian specialities. Set meal with open seating at lunchtime; reservations required for evenings.

Pacific Deck

Photo Shop

A photographer takes pictures of the social events on board and offers the photos for purchase; prices starting from €5.50 per picture (10 x 15 cm). He also develops guests' colour films or burns the pictures from the memory card in digital cameras onto CD. Portrait sittings and the ordering of photo books are also possible.

Sport Deck

OCEAN SPA

- Comprehensive line of wellness services, beauty salon and Japanese bath in tasteful Asian style
 - Sunbed (free of charge) and resting area with heated stone chairs
 - Finnish sauna, approx. 90° C/194° F, and redesigned steam sauna, approx. 45° C/113° F
 - Wellness and beauty applications such as body packs, cosmetics, skin care, aromatic baths, special rates for the morning and evening hours of a travel day; also special “port packages”
 - Full body massage: 45 min./from €80, foot reflex zone therapy: 30 min./from €40, sea foam peeling: approx. 30 min./from €30
 - After 8:00 pm: sleep-well massages right in the suite
 - Hairdresser (women's haircut, short, from €26; men's haircut from €21)
- Some of the applications are also available in the suites, subject to a surcharge of 10%. Please see the latest OCEAN SPA folder and the detailed information it contains (in German only).



Gymnastics and Fitness Area

Gymnastics and relaxation courses in the gymnastics room, Pilates, Stretch & Relax, Yoga, BackFit and much more; bottled water and towels are available at no charge.

Kids' Club

Two spacious Kids' Club rooms for children up to the age of ten providing toys, children's books, etc., and PlayStation, football, etc., for children ten and older. In addition, child care for children four and older will be provided on board by trained child care personnel for six to eight hours a day whenever there are four or more children booked.

Art Workshop

Your customers will be inspired to creativity here, e.g. during painting courses, the shaping of sculptures and mosaics or the design of jewellery – everything under the guidance of professional course instructors.

Tenders

Four tenders with a capacity of 100 passengers each. The tenders are used to take passengers ashore.

Lido Deck

Club Belvedere

- The place with the most beautiful view of the ship and ocean: the glass walls on all sides, the 180° panorama view and the circumferential deck in the fresh air ensure that your customers will not miss a thing
- Afternoon coffee and tea hour with cookies, cakes and pastries for guests featuring background piano music (177 seats)
- Piano recitals held here because the special ceiling design creates especially good acoustics in the room
- Worship services are held in Club Belvedere on sea days, Sundays and public holidays

Library

There are more than 1,100 books (novels, travel materials, mysteries) as well as daily newspapers and magazines available to guests in the library. A selection of English, Spanish, French and Dutch literature is also kept here. The library is the smallest public room on the ship. Two PCs with Internet access (subject to charge) are available.

Auditorium

Films are shown and talks are given in the auditorium (46 seats).

Lido Pool

A 15-metre-long/50-feet-long heated seawater pool (5 m/16.5 ft. wide) is a source of rejuvenation. There are plenty of sunloungers and towels for all of the passengers. The pool depth ranges between 0.80 m/2.60 feet and 1.35 m/4.40 ft. Half of the pool can be used as an indoor pool when the Magrodome is closed and as an outdoor pool, too. On pleasant evenings, the pool can be covered with wooden planks and used as a stage for concerts/ events or for film presentations. A whirlpool offers relaxation in temperatured water of about 35° C/95° F.

Pool Bar

The pool bar offers refreshing beverages. Hint: hot waffles with cherries and cappuccino shakes can be enjoyed at no charge every afternoon.



Lido Deck

Lido Café

- Restaurant/café for casual enjoyment (100 seats inside/135 seats outside)
- No “dress code” mandates jacket and tie, and there is an open grill station in the outside area; your customers can relax in a casual atmosphere as they enjoy sumptuous breakfast, lunch and evening buffets, late-riser breakfast until 11 am and variations on coffee and tea in the afternoon with cookies, cakes and pastries
- Top-class guest chefs will make an appearance on special evenings when they prepare original meals of several courses theme evenings with “adventure cuisine” are also offered

Bellevue Deck

Bridge

The bridge is the head of the EUROPA, filled with high-tech in perfection, and is the nerve centre and command base for the captain and his officers. Due to its crucial importance as control centre for all nautical and technical operations, the bridge is an extremely sensitive area. This is why international safety regulations prohibit its being open to the public. However, we will be glad to give guests the opportunity to visit the bridge during the cruise whenever nautical interests or the local regulations of the current coastal countries allow.

Magrodome

Glass roof to cover the pool so that swimming is possible in an “indoor pool” even when the weather is bad.

Fitness Area

The Fitness Area is equipped with the latest machines from Technogym, distributed over two levels. Headphones, bottled water and towels are available free of charge. Personal training is available to the guests on request. Personal trainer offers: 30-minute training unit, for example: from €39, fitness check and preparation of a training schedule: from €99, and much more.

Jogging Round

Circumferential round of 180 metres/590 feet with special flooring for jogging and walking.

Golf

Golfers can play on 38 of the most beautiful courses in the world on the golf simulator. There is a golf professional on board on every cruise so that guests can “go from beginners to near professionals” within one cruise. A video coach with three cameras is also available. There are always two golf professionals on board the designated Golf & Cruise voyages. Have a look at the section Theme Cruises, page 16, to see what services are included in the golf package.

Sansibar

Comfortable “open air bar” with magnificent view, right in the fresh sea air and with a small dance floor. A midnight snack is offered here. The name Sansibar comes from a cooperation agreement with the restaurant Sansibar from the German island Sylt: the event “MS EUROPA Meets Sansibar” takes place once a year – the guests of the EUROPA enjoy dinner in the Sansibar while the Sansibar guests dine in the Europa Restaurant that evening.



General Information

Clothing on Board

The EUROPA does not have a strict dress code. Our recommendations:

- Daytime: sporty; for breakfast and lunch: sporty casual
Evenings: men – jacket or suit, tie as appropriate for the occasion
Women – suit, dress or trouser suit
- We recommend sporty-casual clothing even for dinner in the Lido Café
- Two festive occasions (Captain's Welcome and Farewell Evening): tuxedo, dinner jacket, dark suit for men, evening gown for women (there are three gala events on cruises lasting 15 days or more)

Clothing on Shore

Clothing should certainly be comfortable and practical as well as appropriate for the cruise route, excursions or private trips on shore. Sturdy shoes are recommended, while flat shoes are indispensable on the ship and shore.

Beverages on Board

The minibar in the suite is filled daily with soft drinks and beer at no charge. Hot drinks, i.e. all variations of coffee and tea (latte macchiato, espresso, cappuccino, etc.) as well as sweetened and unsweetened ice teas are also included in the price of the cruise. All other beverages are available at moderate prices, e.g. alcoholic cocktails: from €5; non-alcoholic cocktails: from €3.50; beer (0.3 l): from €2.10; soft drinks and mineral water (0.3 l): from €2.20.

Laundry/Dry Cleaning

The EUROPA has laundry, dry cleaning and ironing service and a tailoring service.

Hospital

Tablets for seasickness are available free of charge for guests in the hospital (Deck 3) or, alternatively, at the reception. An on-board physician and nurse accompany every cruise. The hospital has modern facilities. There is an intensive care room with its own monitoring station plus two dialysis rooms, each with two beds – they are staffed by our own dialysis nurse/dialysis physician who comes on board specifically for the booked voyage and provides care and treatment for the guests (availability on request).

Means of Payment

Currency on board is the euro. An account will be set up for customers to enable cashless payment while on board; the account is settled at the reception at the end of the voyage. Traveller's cheques and the Maestro Card (German ec card) are accepted for fast and convenient check-out within the scope of the relevant provisions for all of the expenditures incurred on board. The following credit cards are accepted on board: MasterCard, American Express, Diners Club and Visa. It is not possible to exchange currency on board.

Shipyard Refurbishments (May 2007)

- Newly appointed **SPA Suites** (Suite numbers: 735 – 738) **with wellness package included**. These suites have been slightly remodelled, appointed with new decorative features and several additions to the fixtures and furnishings (e.g. new whirlpool tub in the bathroom) to reflect the theme of "SPA/Wellness". In addition to a **SPA package**, the new SPA suite price includes free ironing service, fresh fruit cocktails and special teas among other services (choice of five different packages). You will find details of the new SPA suites on page 20
- The wellness area in the **OCEAN SPA** has been completely redesigned. The heated seats and the ice crusher with ice for rubbing down in the sauna area are new, for example
- A special **cosmetic product series** has been created specifically for the EUROPA and is placed in every suite
- The Restaurant Oriental and the Europa Lounge have been freshly painted in radiant colours
- The area for hostess/host and cruise sales service has been newly created. It is now located between the Havana Bar and the boutique
- **Twelve additional suites with connecting door** on the Pacific Deck (suite numbers 551 – 562)
- Starting with the cruise **EURO801 change in the classification of the suites** in Category 5 (now also on the Pacific Deck and Sport Deck) and Category 6 (now also on the Atlantic Deck and Bellevue Deck)
- There is a **"Welcome Lounge"** available in 5-star luxury hotels or in top airport lounges where passengers who have booked **"cruise only"** can relax or freshen up until the time for embarkation. The travel documents contain information for the customer about the location of the lounge. There is a supervised bus transfer to the EUROPA from the "Welcome Lounge"

Theme Cruises

Golf & Cruise Voyages

Customers are accompanied by top German golf instructors from the PGA of Germany around the globe when on board and on shore during the **Golf & Cruise voyages** with the EUROPA. A **video coach** and a **golf simulator** provide high-tech support in the indoor facility. Outdoor golfers can use an additional video analysis system and two driving nets on the Sport Deck. Professional golf coaching is offered outside of the Golf & Cruise travel times as well. Our personal golf pro from the PGA is ready to help all of the golfers on board 365 days a year and more and more frequently also goes on shore with them to selected golf courses. So any of the cruises can be turned into a golf cruise.

Golf package: What services does it contain?

- Transport of the golf bag free of charge up to 15 kg (Lufthansa, if flight arrangements are booked at Hapag-Lloyd Cruises; the official golf baggage regulations/fees apply for other airlines)
- Green fees and reservations of tee times
- Support by PGA professionals (“on course” or in “tournament”)
- Trolleys (subject to availability)
- Welcome cocktail and golf dinner
- Talks by the PGA professional, e.g. on the topic of golf psychology, golf for players over 50
- Warm-up on the driving range, including balls
- Refreshments after the 9th hole
- Snacks and beverages after the match
- Orientation drive between golf course and ship with travel guide (if time allows)
- EUROPA golf gift set as cruise souvenir
- Use of the PING® fitting station for the ideal measurement of clubs
- Instruction at the golf simulator/video coach
- Golf service on board (luggage service, shoe cleaning, cleaning of the golf clubs)

The following services are included on the additional golf courses: transfers, green fees and pro accompaniment. Additional golf courses can be booked only in combination with the Golf & Cruise package.

Please see the latest golf brochure and the detailed information it contains (in German only).

Family Cruises

Grandparents, parents and children – three generations who spend their holiday together on board. A family cruise is a relaxed way to travel because the bags have to be unpacked only once. A trip of this kind through a number of countries and/or to so many destinations is otherwise not possible or very exhausting when travelling with children.

Sales Tips – Child’s Price Includes:

- Two spacious Kids’ Clubs with plenty of toys
- Professional child care (for children four years and older and for cruises with a minimum of four bookings for children) who take care of the little ones and put together a suitable children’s programme for all ages
- The regular child care times are six to eight hours daily. Play, sport and creative programmes will be the order of the day from 8:00 am to 5:00 pm and from 7:00 to 9:00 pm when the ship is at sea
- Exciting children’s programme: e.g. visiting the captain on the bridge, making waffles and mixing children’s cocktails
- Shore excursions designed specifically for children during the harbour/anchoring times as well as picnics, Zodiac trips, etc.
- Children’s meals together in the Lido Café
- Welcome gift for every child in the suite
- Accommodation in an additional bed in the same suite or on a sofa bed (mattress area: 70 x 190 cm/2.2 x 6.2 feet)
- Alternatively, 16 veranda suites on the Atlantic Deck and 12 veranda suites on the Pacific Deck with connecting door are available and can be turned into “family holiday homes” at sea
- High chairs and children’s beds are as much a part of the furnishings as glassed-in railings and life vests for children

Discounts for Children: Additional information will be found in the section “Discounts on Cruise Price”.

Please see the latest family cruise brochure and the detailed information it contains (in German only).

Gourmet Cruises

Your customers will enjoy culinary experiences of the highest quality every day when they take a gourmet cruise. Our guest chefs on board all have at least one Michelin star or one Gault-Millau chef's hat. Famous names such as Karl-Heinz Hauser or Dieter Koschina display their skills and invite guests to take a seat at the table for culinary excitement. A very special highlight is the gourmet festival EUROPAs Best. Some of Europe's best masters of enjoyment come together on the EUROPA to pamper guests with their creations.

Please see the latest gourmet cruise brochure and the detailed information it contains (in German only).

Event Cruises

During our event cruises, your customers will experience world stars "close enough to touch" and attend exclusive events and parties on board. Not only do they enjoy the world's most beautiful yacht and all of the comfort it provides – they also experience extraordinary cruise highlights. One of the best-known events is "MS EUROPA Meets Sansibar" which takes place every year off the coast of the German island Sylt.

Music Cruises

Great artists and stars experienced up close and intensively in the private ambience of the Europa Lounge. From classical to chanson to rock 'n' roll – the range of the concerts covers numerous facets and works. Your customers can sense unique sound experiences during the shore excursions as well, sometimes at famous venues, sometimes at hidden spots, e.g. under the starry skies in antique amphitheatres or in imposing cathedrals. One highlight is the Ocean Sun Festival with high-class classical music artists. The artists represented by our cooperation partners, including IMG Artists, Deutsche Grammophon or Honens International Piano Competition, enable guests to immerse themselves in a world full of sound.

Please see the latest music cruise brochure and the detailed information it contains (in German only).

Active Cruises

From photography to jewellery design to Nordic walking and cycling activities – attractive workshops with active programmes are conducted as appropriate for the cruise route. Professional course instructors open up completely new perspectives to your customers and inspire them to attain new heights. There are 12 bicycles (7 men's and 5 women's bicycles) on board which your customers can borrow free of charge.

World Cruises

One of the most luxurious adventures of the world is to travel around the world. Every winter, the MS EUROPA heads out on a "Trip Around the World" (about 5 months) and "Grand Voyage" (about 3 months); customers may book either the entire cruise or attractive stages. In addition to this relaxed time-out, your customers enjoy exclusive world cruise benefits such as world cruise bonuses, extra baggage allowance, free cleaning service and many other advantages.

See the detailed offer of the world cruises in the German MS EUROPA main catalogue.

Suite Information

Suites

- 36 Suites (27 m²/291 sq. ft.)
- 152 Veranda Suites (27 m²/291 sq. ft.)
- 4 SPA Suites with veranda (27 m²/291 sq. ft.)
- 10 Penthouse Deluxe Suites (45 m²/484 sq. ft.)
- 2 Penthouse Grand Suites (85 m²/915 sq. ft.)

Suite Furnishings (Categories 1 – 7)

- 27 m² living and sleeping area
- Living room with sofa, armchairs, coffee table, sideboard with vanity table, hairdryer and chair
- Sofa: sofa bed for children (mattress area: 70 x 190 cm/2.2 x 6.2 feet)
- If a third person is staying in the same suite, an additional bed or a lounge will be provided
- Beds can be used as double bed or twin beds
- Walk-in wardrobe with safe for valuables, umbrella and shoehorn
- Spacious marble bathroom with shower, bathtub, bathrobe and slippers
- Satellite telephone (€3.50 per minute)
- Mini bar with soft drinks and beer (refilled twice daily)
- Fruit basket and champagne as welcome
- Thermostat for individual temperature regulation of air conditioning, cannot be turned off
- MS EUROPA shoulder bag as well as personalised (name) stationery

- Newspaper service: an excerpt from an international newspaper is brought to the suite every morning (on-board issue). Current newspapers are provided free of charge in the library
- German- and English-speaking cabin personnel; the cabin stewardess explains all of the functions in the suite, e.g. how to use the e-mail system
- Flat screen monitor with CruiseNet, i.e. access to integrated radio, latest and classical video and listening programmes (DVDs, CDs and audio books), news, weather map, reports, interviews, travel reports, latest travel information, e-mail and much more
- A personal e-mail address for the free sending and receipt of e-mails without attachments is made available to every guest via CruiseNet
- Sending and receipt of e-mails with attachment in the suite: 1 MB = €1; 2 MB = €2.50; 3 MB = €4; 4 MB = €5.50; 5 MB = €7.
- Internet access in the suite (subject to charge) with guest's own laptop also possible: approx. €20 per hour €0.34 per minute
- 24-hour suite service

Distinctive Features of the 27-m² Suites

- 152 Veranda Suites (Suites 913 and 914 are 30 cm/ 1 foot more narrow than the other suites)
- 36 Suites without veranda (Suites 501 – 514, 601 – 608 and 701 – 714)
- 28 Veranda Suites with connecting door as "holiday flats at sea" (Suites 551 – 562 and the midship suites 633 – 648). The partition walls on the balcony can be removed as required so that the balcony becomes larger
- 12 stern suites with substantially larger verandas than the other suites

- 4 SPA Suites with veranda (735 – 738)
- 2 barrier-free suites with veranda for disabled guests (Suites 733 and 734)



Suite Information

MS EUROPA



27-m² SPA Suites with Veranda, Category 10

- 4 SPA Suites with modern decorative design in tasteful Asian style (other appointments as in Cat. 1 – 7)
- Large window with blinds between sitting area and bathroom
- Illuminated whirlpool tub and excitement shower
- Relaxing music and videos plus two flat screen monitors
- Fragrance lamp with various wellness oils
- Special services, e.g. suite service provided by the SPA Team, exclusive SPA beverages and snacks on

offer, nutritional advice, ironing service and a SPA pamper package are included in the cruise price



SPA Suite

45-m² Penthouse Deluxe Suites, Category 8

- 10 suites with veranda and spacious living and bedroom areas (other appointments as in Cat. 1 – 7)
- Additional whirlpool function in bathtub
- 24-hour butler service (packing and unpacking suitcases, organisation of parties, cleaning shoes, special requests and much more)
- The stocking of the free minibar is expanded by additional alcoholic beverages
- Best view from Deck 10



Penthouse Deluxe Suite

85-m² Penthouse Grand Suites, Category 9

- 2 suites “Hapag” and “Lloyd” with very spacious living, dining and bedroom areas (other appointments as in Cat. 1 – 7)
- Furthermore, there is a dining table for six people in the dining area
- Bathroom with own sauna and whirlpool bathtub plus separate toilet for guests
- Spacious, circumferential private veranda
- Best view, right at the front and immediately over the bridge



Penthouse Grand Suite

